

This Privacy Policy which complies with the Privacy Act 1988 (Cth)(the Privacy Act) describes Our policies and procedures on the collection, use and disclosure of Your information. We collect and use Your personal data to provide and improve the service We provide You. By contacting Us and/or using Our service(s), You agree to the collection and use of information in accordance with this Privacy Policy.

## INTERPRETATION AND DEFINITIONS

### INTERPRETATION

The words of which the initial letter is capitalised have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

### DEFINITIONS

For the purposes of this Privacy Policy:

**Account** means a unique account created for You to access our Service or parts of our Service.

**Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Harrison Kitchens & Cabinets of 2 Tooronga Avenue, Edwardstown SA 5039.

**Cookies** are small files that are placed on Your computer, mobile device, or any other device by a website, containing the details of Your browsing history on that website among its many uses.

**Country** refers to: South Australia, Australia.

**Device** means any device that can access the Service such as a computer, a mobile phone or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Service(s)** refers to an act or deed such as the maintenance, modification, construction, or repair of tangible property.

**Service Provider** means any natural or legal person who processes the data on behalf of the Company. It refers to third-party companies or individuals employed by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analysing how the Service is used.

**Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

**Website** refers to Harrison Kitchens & Cabinets' website, accessible from <https://harrisonkitchens.com.au/>

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

## COLLECTING AND USING YOUR PERSONAL DATA

### TYPES OF DATA COLLECTED

#### Personal Data

While using Our Service(s), We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- Your contact information such as full name (first and last), email address, current address (where You live), and phone numbers
- Details relating to the Services You are seeking
- Personal preferences, particular needs, or any such information required to assist us to provide a quality Service
- Other information specific to Our Service(s), such as Your opinions, statements, and endorsements collected personally or via surveys and questionnaires, including but not limited to Your views on the Service(s) offered by Us
- Any relevant payment or billing information (including but not limited to bank account details, direct debit, credit card details, billing address, and installment information)

We may collect the above information You provide when You:

- Contact us through our Website, phone, or email
- Subscribe to our newsletters or marketing communications
- Request a quote, consultation, or Service(s)
- Engage with us on social media or other platforms

#### Usage Data

Usage Data may be collected automatically when accessing / using Our Website

Usage Data may include information such as Your Device's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of Our Website that You visit, the time and date of Your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

When You access the Website by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, the IP address of Your mobile device, Your mobile operating system, the type of mobile Internet browser You use, unique device identifiers and other diagnostic data.

We may also collect information that Your browser sends whenever You visit our Website or when You access the Website by or through a mobile device.

### Tracking Technologies and Cookies

We may use Cookies and similar tracking technologies to track the activity on Our Website and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyse Our Website. The technologies We use may include:

- **Cookies or Browser Cookies.** A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service. Unless you have adjusted Your browser setting so that it will refuse Cookies, our Website may use Cookies.
- **Flash Cookies.** Certain features of our Website may use local stored objects (or Flash Cookies) to collect and store information about Your preferences or Your activity on our Website. Flash Cookies are not managed by the same browser settings as those used for Browser Cookies.
- **Web Beacons.** Certain sections of our Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser. We may use both Session and Persistent Cookies.

### USE YOUR PERSONAL DATA

The Company may use Your Personal Data for the following purposes:

**To provide and maintain our Service:** including to monitor the satisfaction of our Service.

**To manage Your Account:** including to register You as a client for Our Service(s), and to gather information applicable to the Service(s) You are seeking.

**For the performance of a contract:** including the quoting and delivery of the Service You have purchased / are purchasing, or of any other contract with Us.

**To contact You:** We may need to contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the contracted Service(s).

**To provide You with news:** including special offers and general information about other goods, services, and events which we offer that are similar to those that you have already purchased or enquired about unless You have opted not to receive such information.

**To manage Your requests:** To attend and manage Your requests to Us.

**For business transfers:** We may use Your information to evaluate or conduct a merger, divestiture, restructuring, reorganisation, dissolution, or other sale or transfer of some or all of Our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by Us about our Service(s) is among the assets transferred.

**For other purposes:** We may use Your information for other purposes, such as data analysis, identifying trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service(s), marketing and your experience.

We may share Your personal information in the following situations:

- **With Service Providers:** We may share Your personal information with Service Providers to monitor and analyse the use of our Service, to contact You.
- **For business transfers:** We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company.
- **With Affiliates:** We may share Your information with Our affiliates, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include Our parent company and any other subsidiaries, joint venture partners or other companies that We control or that are under common control with Us.
- **With business partners:** We may share Your information with Our business partners to offer You certain products, services or promotions.
- **With other users:** when You share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With Your consent:** We may disclose Your personal information for any other purpose with Your consent.

### RETENTION OF YOUR PERSONAL DATA

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service and/or Website, or We are legally obligated to retain this data for longer time periods.

### TRANSFER OF YOUR PERSONAL DATA

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organisation or a country unless there are adequate controls in place including the security of Your data and other personal information.

### DISCLOSURE OF YOUR PERSONAL DATA

#### Business Transactions

If the Company is involved in a merger, acquisition or asset sale, Your Personal Data may be transferred. We will provide notice before Your Personal Data is transferred and becomes subject to a different Privacy Policy.

#### Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).

#### Other legal requirements

The Company may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

### SECURITY OF YOUR PERSONAL DATA

The security of Your Personal Data is important to Us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While We strive to use commercially acceptable means to protect Your Personal Data, We cannot guarantee its absolute security. Rest assured, We take appropriate measures to protect your personal data from unauthorised access, misuse, loss, or disclosure.

### CHILDREN'S PRIVACY

We do not knowingly collect personally identifiable information from children or minors (a person under 18 years of age). If Service(s) are to be provided to a child, We will seek approval to collect Personal Data from the child's parent or legal guardian. Alternatively, the parent or legal guardian's Personal Data may be used as a substitute for the child's Personal Data.

If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have collected Personal Data from a child without verification of parental consent, We take steps to remove that information from Our systems.

### LINKS TO OTHER WEBSITES

Our Service or Website may contain links to other websites that are not operated by Us. If You click on a third party link, You may be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

### CHANGES TO THIS PRIVACY POLICY

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting Our new Privacy Policy to our Website. Any updates to our Privacy Policy will be reflected in the update to the Issue Date of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on Our Website.

### YOUR RIGHTS AND CHOICES

You have the right to:

- Access, update, or correct your personal information
- Request the deletion of your data (where legally permissible)
- Withdraw consent for marketing communications at any time

### CONTACT US

If you have any questions about this Privacy Policy, or wish to exercise your rights, You can contact us:

By email: [admin@harrisonkitchens.com.au](mailto:admin@harrisonkitchens.com.au)

By phone number: (08) 8293 4900